



Dear Charah Solutions Customers and Partners,

At Charah Solutions, commitment to safety is a core value and integral to our culture. As we continue to monitor Coronavirus (COVID-19) developments closely, the health and well-being of our employees, customers and vendors is of utmost importance to us. We want to provide you an update regarding our efforts to respond to the unfolding developments and ensure that we continue to provide a healthy and safe work environment.

Like many organizations, the Charah Solutions Executive Team is continually reviewing the latest local, state, and national information about the virus, as well as guidance from the World Health Organization (WHO) and the Center for Disease Control (CDC), and taking proactive steps to make sure we are prepared. Recent efforts to maintain a safe work environment and sustain our business operations include:

- Expanding our work-from-home program for all office staff
- Enacting a non-essential travel ban
- Implementing a daily disinfectant protocol for field offices and equipment
- Postponing all large meetings and implementing a 6-foot social distance when field teams are working together
- Replacing handshakes with a wave or friendly nod
- Providing guidance of what symptoms to look for and recommending that those who are not feeling well to stay home
- Implementing CDCs guideline of a 48-hour return to work policy after having a fever
- Encouraging the use of telemedicine and providing no cost testing, as necessary
- Establishing fleet-wide health updates specific for COVID-19 in the communities and sites we work

Charah Solutions has proven throughout our 30+ years to be remarkably resilient and able to adapt to new challenges. Above all, we are committed to lessening the disruption this situation has on our employees, customers and vendors and to ensuring a healthy and safe workplace.

We will continue to monitor and plan for the potential impact of COVID-19 and are grateful for your support and patience as we work through this ever-evolving situation. If you have any questions or concerns, please do not hesitate to contact me.

Stay well.



**Scott Sewell**  
**President and Chief Executive Officer**  
Charah Solutions, Inc.